

AGENDA: December 9, 2004

Meeting: 1:00-3:00 p.m. -- Informal Networking: 3:00-4:00 p.m. Location: Harvard Pilgrim Health Care, Gateway Center, Wellesley, MA

## Employers, Health Plans & Families Caring for CSHCN: Identifying the Points of Connection

1:00-1:05 p.m.	Welcome & Introductions	Susan Epstein, Chair
1:05-1:15 p.m.	Announcement: New Grant to Mass Family Voices@ Federation for Children with Special Needs	<b>Beth Dworetzky,</b> Mass Family Voices @ FCSN
Information	Family-to-Family Health Information and Education Center	
1:15-1:45 p.m. Education	Directions: Resources for Your Child's Care An update from DPH and the Alliance for Health Care Improvement on a new manual designed to help families and providers improve care and communication. Learn how health plans and providers are collaborating to	Rebecca Feinstein Winitzer, MA Dept. of Public Health Barry Zallen, MD, Blue Cross Blue Shield of MA Beth Dworetzky, Mass Family Voices@
	share best practice information with families.  Directions Flyer Directions Order Form  Q & A:  What's in it for families?  What's in it for health plans? and providers?  How will DPH and the Alliance health plans distribute Directions to families and physicians, and what suggestions do others have about distribution?	FCSN
1:45-2:45 p.m. Education	CSHCN & the Workplace: What's the Connection?  A report from the Employee Benefits Project on building partnerships with employers. Learn how a large employer and their Work-Life vendor are working to maximize supports in the workplace for families caring for CSHCN.  Q & A:  What's in it for employers?  What do families currently look for in the workplace?  How can employers and Work-Life professionals support employees caring for CSHCN?	Chris Fluet, Child & Adolescent Health Policy Center, MassGeneral Hospital for Children Sandra Turner, Ernst & Young, Director, EY/Assist Peter Burki, LifeCare, Inc., CEO Nora Wells, Family Voices, Inc., A National Organization Speaking on Behalf of Families of Children with Special Needs
2:45-2:55 p.m.	Update from Massachusetts Dept. Of Public Health  New Structure for DPH programs for CYSHCN	Ron Benham, Director, Perinatal, Early Childhood & Special Health Needs, MA Dept
Information	New Initiatives to watch for from EOHHS	of Public Health
2:55-3:00 p.m.	Policy Updates & Announcements	
3:00-4:00 p.m.	Networking  Members of the Consortium are invited to use this time for informal networking, Work Group or sub-committee meetings, etc. Take advantage of easy access to colleagues, associates and friends.	