

Table I: Providers of Care Coordination in 23 Care Coordination Programs

The Care Coordination Work Group of the Massachusetts Consortium for CSHCN conducted a survey of 23 different organizations providing care coordination services to children with special health care needs and their families in October 2003. These different examples of care coordination have been clustered into five model types based on the locus for the service. Presented below is a table describing the 23 programs, with each of the organizations implementing a program listed under one of the five models. This table describes the type of personnel typically employed to provide care coordination services in these 23 examples.

Provider of CC	A	B	C	D	E
	Purchaser/Health Plan Model	State Agency – Purchased or Delivered Through Vendor or Community Agency Model	Community-based Physician/Medical Home Model	State Agency - Centrally Administered Model	Hospital/Private Institution Model
	<i>(7 examples)</i>	<i>(7 examples)</i>	<i>(4 examples)</i>	<i>(4 examples)</i>	<i>(1 example)</i>
RN/PA/Clinician	All	3 out of 7 (8, 13, 14)	3 out of 4 (15, 16, 17)	2 out of 4 (21, 22)	1 out of 1 (23)
Social Worker/ Educator	1 out of 7 (2)	2 out of 7 (8, 14)	2 out of 4 (16, 18)	3 out of 4 (19, 20, 21)	
Parent		4 out of 7 (9, 10, 11, 12)			
Other (e.g., office manager, administrative staff, etc.)			1 out of 4 (17)		
	A 1. BCBS = Blue Cross Blue Shield of MA 2. BMCHP = Boston Medical Center HealthNet Plan 3. FCHP = Fallon Community Health Plan 4. HPHC = Harvard Pilgrim Health Care 5. NH = Network Health Plan 6. NHP = Neighborhood Health Plan 7. Tufts = Tufts Health Plan	B 8. CFFC-MBHP = Coordinated Family-Focused Care Program, MA Behavioral Health Partnership 9. DMR -FB = Dept. of Mental Retardation (DMR) - Family Bridges 10. DMR-FPNE = Family Partnerships, Northeast 11. DMR-FPSE = Family Partnerships, Southeast 12. DMR-HF-HMEA = Home First, HMEA 13. SK-SC = S pecial Kids-Special Care, NHP 14. VA (Title V) = Virginia, Title V Program	C 15. EBNHC = East Boston Neighborhood Health Center 16. HC = Hood Center at Dartmouth, Rural MH Project 17. VT = Vermont, Rural Medical Home Improvement Project 18. MA 1 (Title V) = Massachusetts Dept. of Public Health	D 19. MA 2 (Title V) = Massachusetts Dept. of Public Health, Regional Office 20. MCDHH = MA Commission on Deaf & Hard of Hearing 21. NH (Title V) = New Hampshire, Title V Program 22. PCC-DMA = Primary Care Clinician Plan-Division of Medical Assistance	E 23. CH = Children's Hospital